Quattro Groove

Care and maintenance guide

This guide applies to 12 mm and 24 mm PET polyester Quattro Groove, including plain and grooved finishes, used in dry internal environments. Printed panels require the additional precautions on page 2.

Use gentle pressure, keep moisture to a minimum and protect the polyester fibres.

01 Regular dust removal

Vacuum regularly using low suction and a clean, smooth upholstery attachment or soft brush attachment. Keep the attachment lightly against the surface without pressing, dragging or catching the fibres. Do not use a rotating brush head.

A clean, dry, soft microfibre cloth may be used for light surface dust. Wipe gently without scrubbing. Carefully remove dust from grooves, cut edges and recesses without forcing the attachment into them.

02 Spills and light marks

1. Attend to spills as soon as possible. Blot liquid with a clean, white, absorbent cloth. Lift loose residue carefully without scraping or damaging the fibres.

2. For a light mark, gently blot with a very soft cloth or smooth, non-abrasive sponge lightly dampened with clean water. Apply water to the cloth, not directly to the panel.

3. Work from the outside of the mark towards the centre. Use minimal pressure and avoid spreading the stain. Do not rub or scrub.

4. Blot excess moisture immediately with a clean, dry cloth. Allow the area to air-dry fully with adequate ventilation, away from direct heat. Do not soak the panel or wet the backing, substrate or adhesive.

03 Marks that remain

For unprinted panels, ask APA to confirm a suitable mild upholstery cleaning product before use. Follow its dilution instructions and test on a spare sample or concealed area first. Allow the test area to dry fully and check for colour, texture or bonding changes before treating the visible surface.

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04 Cleaning products and methods to avoid

Do not use abrasive chemicals, scouring pads, stiff brushes, rough sponges or concentrated rubbing. Avoid dishwashing liquid and laundry detergents.

Do not use bleach, solvents, paint thinners, acetone, adhesive removers or disinfectants unless APA has specifically confirmed suitability for the supplied panel and finish.

Do not steam clean, pressure wash, hose down, saturate or spray cleaning liquids directly onto the panels. Do not use a hair dryer, heat gun or other direct heat source to accelerate drying.

05 Printed and decorative finishes

Use gentle dry dust removal as the first cleaning method. Before damp cleaning or applying any cleaning product to a printed, coated or custom-finished panel, contact APA for finish-specific advice. Do not assume a treatment suitable for plain polyester is also suitable for a printed surface.

06 Protecting the installation

Protect panels from prolonged direct sunlight, water leaks, condensation, excessive moisture and heat. Avoid impacts, snagging, sharp objects and repeated rubbing against the surface.

Do not paint, sand, trim, recoat, re-glue or modify installed panels without APA's advice. Keep other trades' dust, paint and adhesives off the panels. Avoid pulling at edges or disturbing fixings during cleaning.

Use suitable access equipment for high-level panels. Do not lean equipment against the panels or use them to support loads. If removal is needed for cleaning, follow the approved installation method and use a suitable installer.

07 Difficult stains, damage or water exposure

For ink, oil, paint, adhesive, persistent stains, mould or water damage, stop cleaning and contact APA before attempting stronger treatment. Supply photographs, the panel colour and finish, and details of the stain and any cleaning already attempted. Specialist cleaning or replacement may be required.

If a panel becomes loose, distorted or damaged, avoid disturbing it and arrange inspection. Cleaning cannot restore damaged fibres, faded colour, burns or structural damage.

Care enquiries

Acoustic Panels Australia Pty Ltd
sales@apacoustics.com.au | 03 9465 2667
www.apacoustics.com.au